**General FAQs**

**Can files be used in any CADD software?**

The department's standard CADD software is OpenRoads Designer CONNECT Edition, a product of Bentley Inc., Exton, PA. It is department policy that all CADD files exchanged with business partners be in the OpenRoads format. Therefore, the data provided are intended for use in OpenRoads. The department does not provide CADD data in other formats nor do we provide support if these files are imported to another design application.

**May I use another CADD software to prepare drawings?**

Business partners are not restricted from using any brand of CADD software as their CADD platform. The requirement is only for the exchange of data in OpenRoads format. Software products are available to provide conversion of OpenRoads files to other formats.

**I cannot find the Strike-Off Letter I am looking for.**

Strike-off letters are now only available from ECMS.

**I do not see the correct fonts when using your design files.**

PennDOT has standardized on the Engineering TrueType Font. You may find the font files under pennDOT\_7.0.0\_2021R1/PennDOT/Design/Standards/Fonts. Install them as you would any TrueType Font.